

Evaluation Analysis

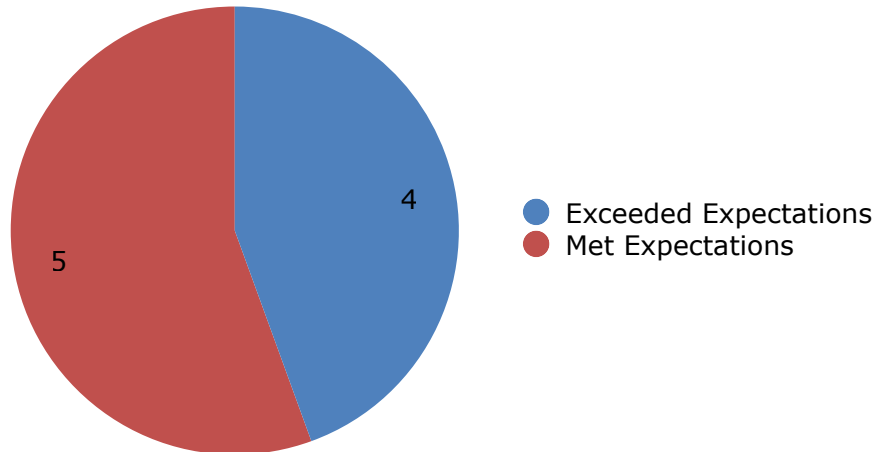
Solution Focused Training for Managers

9th May 2016

9 attendees, 9 responses received

A. Course

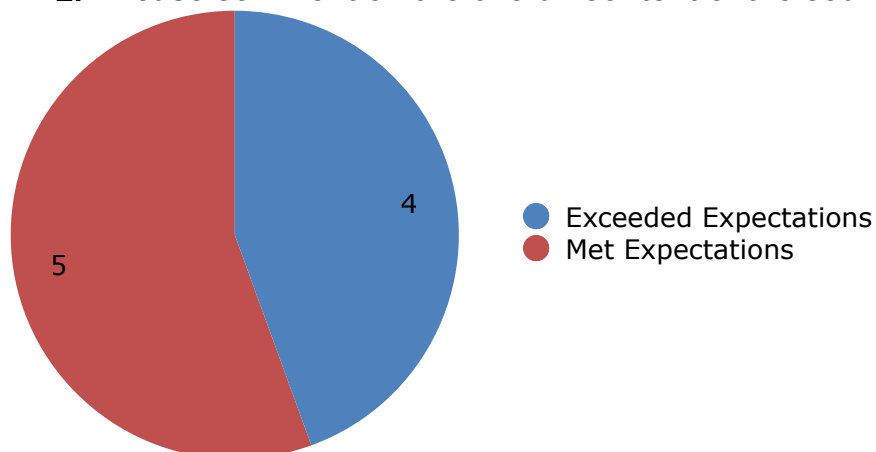
1. Please comment on how well the overall aims and objectives of the course were met



Comments:

- No Response x 7
- Very helpful
- Enjoyable interactive course with a good level of theory breakdown and relevant examples

2. Please comment on the overall content of the course

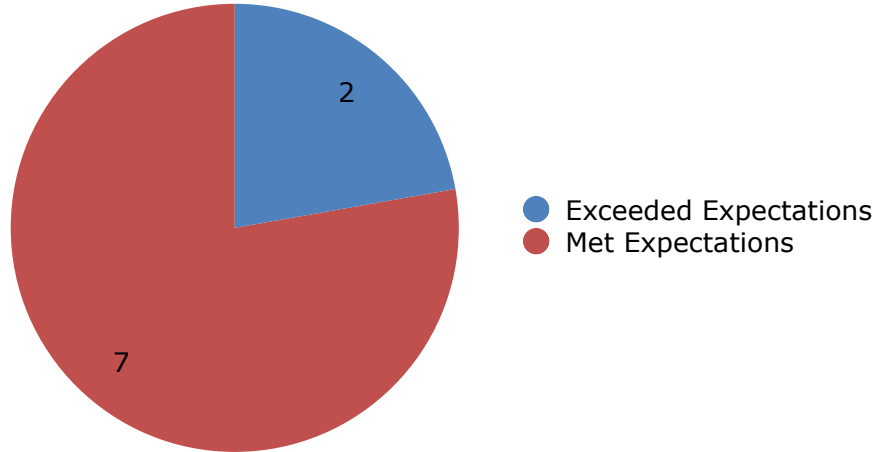


Comments:

- No Response x 3
- Excellent to review approach and consider what team will be learning
- Good content – overview of model. Very similar to the portage model
- Very interesting
- Enjoyable interactive course with a good level of theory breakdown and relevant examples

- Lots of different tools to be able to use
- All very helpful in my role – thought provoking, relevant, supportive

3. Please comment on the quality of the learning methods used, presentation & visual aids and handouts. Were my individual learning needs or accessibility requirements met?

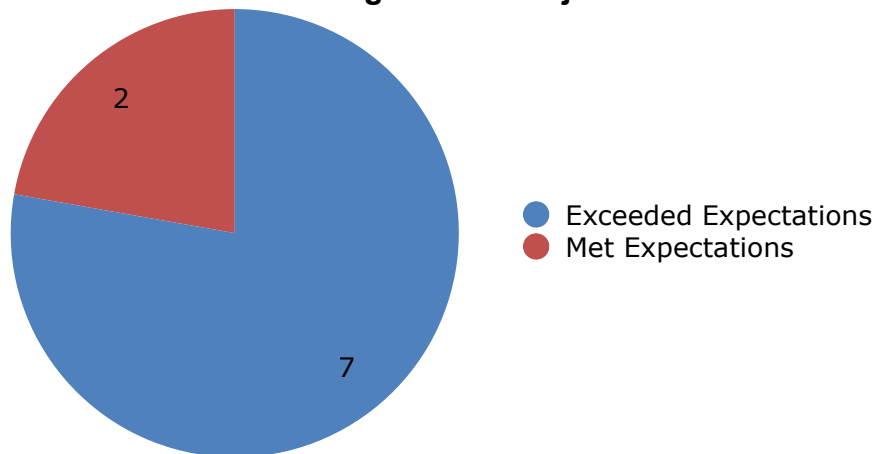


Comments:

- No response x 4
- Yes
- Good use of flipchart. I liked the diagrams used. Handy to have printed handouts of key points
- Handouts were useful
- Easy to understand, relevant, good use of group work, my needs met
- Lots of good handouts. Being able to practice questions was also very good

B. Course Facilitation

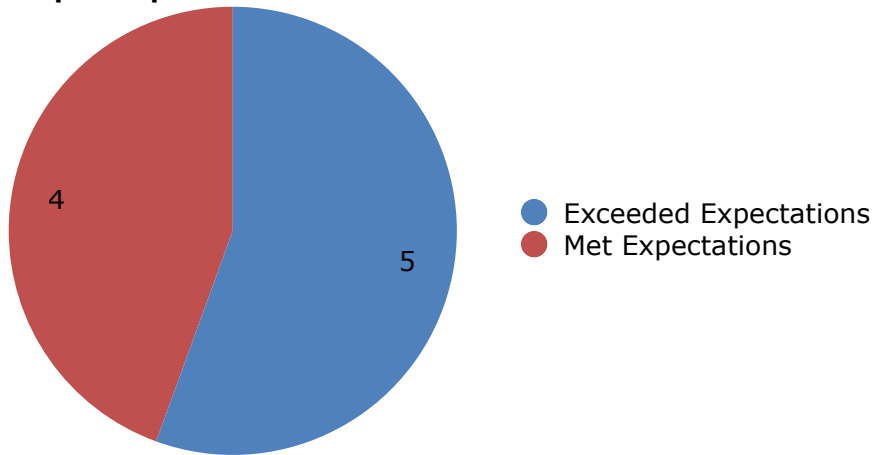
1. Facilitators knowledge of the subject area



Comments:

- No response x 5
- Excellent
- Extensive knowledge and passion about subject – good working examples
- Very good. Erik was very enthusiastic and obviously has a passion regarding this topic
- Very knowledgeable with good examples to support learning

2. The facilitators approach was effective for me and I felt encouraged to participate

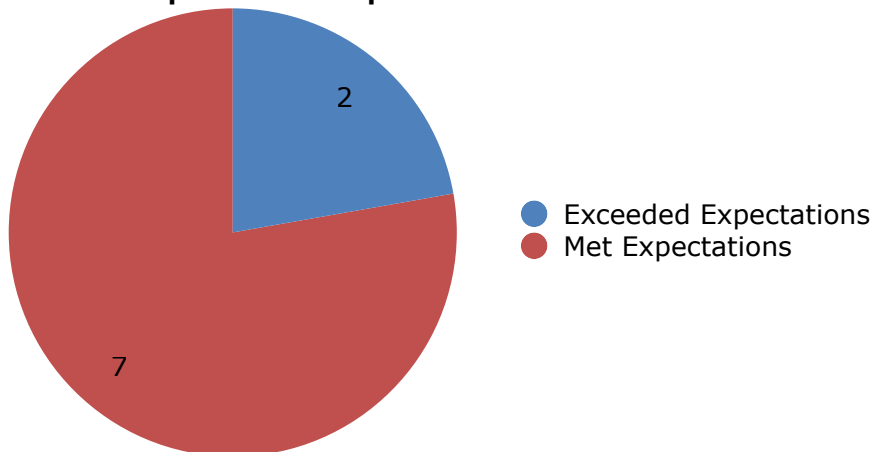


Comments:

- No response x 4
- Very inclusive
- Erik was engaging and really encouraged everyone to join in and give their views and thoughts
- Felt we were very encouraged to participate
- Relaxed and open
- Relaxed but professional, good mix of peers (all very relevant)

C. CPD

1. The level of the course / event was appropriate to my stage of learning and professional practice



Comments:

- No response x 9

2. Which part of the course did you find most useful and had application to practice, please explain why

Comments:

- Human Needs – understanding families, supporting staff

- '4 important questions' – will use this in supervision
- The 5 stages
- Best Hopes – what will it look like? what will it feel like?
- Review of approach, team development
- 6 Human Needs – helpful when thinking about human behaviours
- The tools presented to us, the scales, the human needs scale, 5 easy follow steps
- Examples of how the 5 stages work in practice and how the 6 human needs work in practice
- The practical dialogues

3. Which aspects of the course would you improve or develop?

Comments:

- No Response x 5
- Enjoyed last session around workforce development – could we adapt this and do more?
- More focus on staff supervision
- All very good
- None in particular but looking forward to 2 day training to get more practice

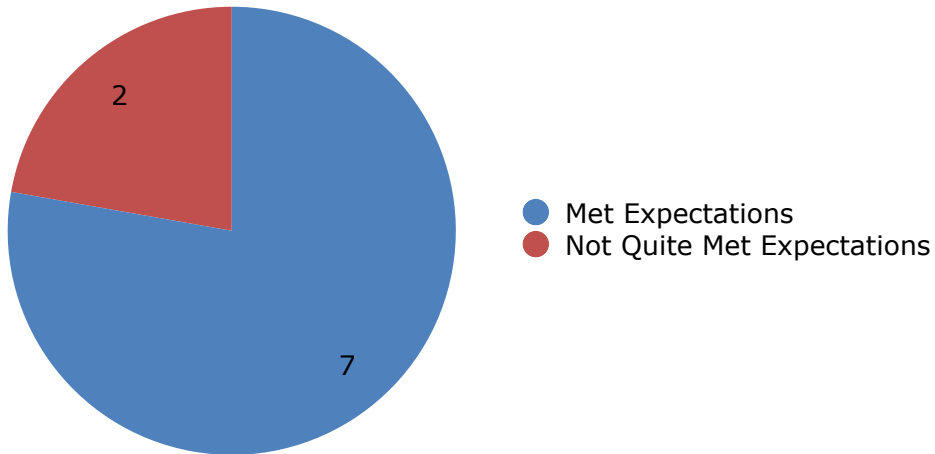
4. What is one key thing you will take into your work and practice following this course?

Comments:

- The unpicking of positives and leading workers and service users to the end goal
- 4 important questions, scaling
- Empowering staff – use their resources to develop and try solutions
- '4 important questions' – will use this in supervision
- 6 Human Needs
- Ask more relevant questions – dig deeper, - give parents time to reflect and come to their own solution (advise less!)
- Using the questions
- Solution focused questions – so helpful!
- No response

D. Venue & Facilities

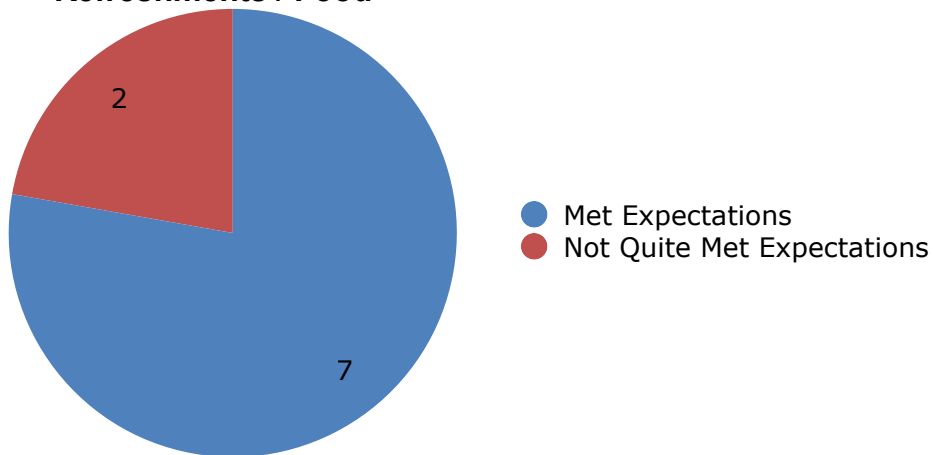
1. Was the venue suitable for the training event?



Comments:

- Hot and noisy with window open

2. Refreshments / Food



E. Future Training

1. Please provide any further training requests

- No response x 8
- Working with DV perpetrators, Direct Work with Children – specifically short term for Assessment team

2. Would you recommend this training to colleagues?

